



CASE STUDY

BOXER ADVISORS

Empowering Educational Excellence: Seamless Virtual Workshops and Classes through Collaborative Technical Production with Boxer Advisors

OVERVIEW

In our collaboration with Boxer Advisors, JAG ensures the seamless transition to virtual workshops, optimizing the learning experience. Our technical production team manages the setup, ensuring a user-friendly online environment and high-quality video production. We handle efficient material distribution, provide continuous technical support, and empower instructors with tools and training. Regular feedback loops are established to refine processes, creating an enriched and efficient virtual learning experience for all participants.

CHALLENGES

The inherent technical difficulties, coupled with the remote setting, create hurdles in real-time issue resolution and direct communication. As we delve into the realms of tech support and production, our team is actively overcoming the learning curve associated. Challenges encompass identifying and resolving technical issues during virtual workshops, adapting to the constraints of remote collaboration, and addressing our initial inexperience in seamlessly providing tech support and production for virtual education.

SOLUTIONS

In addressing the challenges posed by remote operations and technical intricacies within our partnership with Boxer Advisors, JAG has implemented strategic solutions to ensure a smoother virtual education experience. These measures include the establishment of robust communication channels to swiftly resolve technical issues during virtual workshops. Our team has embraced innovative tools to enhance remote collaboration, creating improved communication and responsiveness. To counter inexperience in tech support and production, we've undertaken intensive training programs, equipping our team with the necessary skills and knowledge.

Continuously refining virtual education with Boxer Advisors through proactive solutions and streamlined communication for a seamless and progressive learning environment.

RESULTS

Our ongoing efforts in collaboration with Boxer Advisors are producing positive results, with continuous improvements in the virtual education experience. Proactive solutions, such as enhanced communication channels and the integration of innovative tools, have streamlined remote operations and facilitated quicker resolution of technical issues during workshops. Through intensive training, our team has become more proficient in tech support and production, contributing to a responsive and efficient support system. This commitment to continuous learning signifies an ongoing journey towards delivering increasingly seamless virtual education experiences, fostering an environment of progress and excellence.

jeffrey.rohrlick@jaggloballearning.com

www.jaggloballearning.com

HUBZONE CERTIFIED BUSINESS (CERT#54777)

GSA SCHEDULE CONTRACT

NUMBER GS-00F-065DA